- The transporting unit shall contact the hospital directly via an MCA approved method (i.e. HEAR system, UHF system, etc)
- The Hospital will maintain a recording system for EMS communications consistent with the State of Michigan Medcom Plan.
- Personnel shall FIRST identify the hospital they are calling, then give the units assigned MEDCOM number, along with the patient priority.
- All priority one and two calls shall be called into all receiving facilities. Priority three calls shall be called in at the discretion of the crew.
- Notification messages should include the following information:
    - Chief complaint.
    - Approximate age.
    - Sex.
    - Vital signs - LOC, BP, Pulse, respiratory rate, and GCS.
    - Patient history.
    - ETA.
- The transporting unit shall end with their MEDCOM identification number and "CLEAR".
- If a patient is transported to a hospital emergency department and is refused treatment at that facility, the transporting unit is to immediately notify Medical Control for medical direction.
- An EMS or ambulance unit en-route to a hospital emergency department may not reroute unless contact is made with the appropriate base hospital medical control physician.