

Detroit East Medical Control Authority

System Protocols

CRITERIA FOR SERVICE ENDORSEMENT FOR OPERATION Section 8.17b: New Life Support Agency Approval Process

No committee or subcommittee shall have authority to take final action, or make limit decisions, on behalf of the MCA Corporation. This policy shall serve as execution of how the Advisory Board and Medical Control Board approve the Detroit East Medical Control Authority to enter into an agreement to provide medical direction to a life support agency.

New Life Support Agency Approval Process:

- In order to be placed on the Advisory Board agenda for review, the application must
 - Be submitted to info@demca.org by 5:00 pm EST at least ten business days prior to the Advisory Board meeting. Any application received after time will not be placed on the agenda or reviewed.
 - Meet all of DEMCA's criteria for endorsement for providers and life support agencies per DEMCA's protocols. Any application that missing items will not be placed on the agenda or reviewed.
 - A plan as to how all providers will meet current DEMCA training standards at least 30 days prior to the proposed start date for the life support agency operations. The agency will also be required to submit evidence of completion.
- The Advisory Board will review the complete application. If the application is found to not meet any of DEMCA's CRITERIA FOR SERVICE ENDORSEMENT FOR OPERATION, the application will be denied.
- An application approved by the Advisory Board will be reviewed at the next appropriate MCA Board meeting for final approval for the agency to become endorsed in DEMCA. The application will be reviewed as is, unless changes were directed by the Advisory Board. Any other changes to the application must be first approved by the Advisory Board before being presented to the Medical Control Board.
- In any case where an application is denied:
 - The Advisory Board must submit to the life support agency and the Medical Control Board, in writing and within seven business days, the rationale as to why the application was denied.
 - The applicant may submit a response within seven business days to info@demca.org.
 - The Medical Control Board will review both responses. If deemed appropriate, the Medical Control Board may consider reviewing the application.
 - The Medical Control Board must submit in writing within five business days to the agency and the department their rationale as to why the application was denied. Any denied application can be resubmitted, with recommended changes, after twelve months following this process.