Initial Date: January 1, 2023
Revised Date: Section 8.55

Citizen Assist/Lift Assist

This protocol should be used when dispatched to a citizen assist or lift assist patient.

Treatment

1. Follow **1.1 General Pre-Hospital Care Protocol**.
2. Perform a patient assessment, follow **7.14 Patient Assessment.**
3. Obtain a full set of vital signs.
4. Lift or move the patient as appropriate.
5. Treat any injuries or illness per the appropriate protocol.
6. If the patient requires or requests transport to the hospital transport per **8.33 Transportation Protocol**.
7. If the patient does not wish to have any further treatment or feels no treatment is necessary, follow **7.19 Refusal of Care Adult and Minor**

Documentation

1. All Citizen Assist/Lift Assist incidents shall be documented in an ePCR
2. If the patient refuses any treatment or transport, document in the ePCR and on the patient refusal of care form.