COVID-19
UPDATES AND SERVICES

Updated 12/16/2020

In response to the Coronavirus (COVID-19) and in order to protect the health of staff and clients, CAM is currently providing services over the phone.

CAM continues to provide access to overnight shelter both for people without COVID and people who are COVID symptomatic/positive.

CAM PHONE LINE

If you do not have a safe place to sleep for the night and are in need of emergency shelter, please call:

313-305-0311

HOURS:

Mon-Fri 9am-6pm; Sat 10a-3pm; Sun *closed*

FOR HOSPITAL STAFF

For homeless patients <u>with COVID/COVID symptomatic/COVID pending</u>

Call CAM and press #6 to coordinate access to the COVID-specific shelter. During CAM hours (listed above), you will speak with CAM staff; after CAM hours, you will be connected directly with the COVID-specific shelter.

For homeless patients with <u>no COVID symptoms, negative test, etc.</u>

During CAM hours (listed above), call CAM and press #6 to speak with a CAM representative. After CAM hours, patients in need of shelter can be directed to these warming centers:

- Single women and families can go to:
  - DRMM's Genesis House located at 12900 W Chicago
  - Cass Warming Center located at 1534 Webb St.
- Single men can go to:
  - DRMM 3rd Street Warming Center, located at 3535 Third St.
  - Cass Rotational Shelter located 1534 Webb St.

Call-back option

When calling CAM, you have the option to receive a call-back instead of waiting on the line. If you select this option and do not receive a call-back within 1 hour, email camdetroit@swsol.org with your name and phone number.